

**PRICING INFORMATION**

SIN	Labor Category	GSA Pricing Year 1	GSA Pricing Year 2	GSA Pricing Year 3	GSA Pricing Year 4	GSA Pricing Year 5
54151S	Computer Network Architect - Junior	\$39.54	\$40.49	\$41.46	\$42.46	\$43.48
54151S	Computer Network Architect- Journeyman	\$68.06	\$69.70	\$71.37	\$73.08	\$74.84
54151S	Computer Network Architect- Senior/SME	\$98.85	\$101.23	\$103.66	\$106.14	\$108.69
54151S	Computer Systems Analyst- Junior	\$51.53	\$52.77	\$54.04	\$55.33	\$56.66
54151S	Computer Systems Analyst- Journeyman	\$74.55	\$76.33	\$78.17	\$80.04	\$81.96
54151S	Computer Systems Analyst - Senior/SME	\$92.37	\$94.59	\$96.86	\$99.18	\$101.56
54151S	Computer Systems Engineer/Architect - Junior	\$55.10	\$56.42	\$57.78	\$59.16	\$60.58
54151S	Computer Systems Engineer/Architect - Journeyman	\$64.17	\$65.71	\$67.29	\$68.91	\$70.56
54151S	Computer Systems Engineer/Architect- Senior/SME	\$93.67	\$95.92	\$98.22	\$100.58	\$102.99
54151S	Customer Services Representative - Junior	\$37.92	\$38.83	\$39.76	\$40.72	\$41.69
54151S	Customer Services Representative - Journeyman	\$45.70	\$46.80	\$47.92	\$49.07	\$50.25
54151S	Customer Services Representative - Senior/SME	\$59.31	\$60.74	\$62.19	\$63.69	\$65.21
54151S	Database Administrator - Junior	\$61.58	\$63.06	\$64.57	\$66.12	\$67.71
54151S	Database Administrator - Journeyman	\$83.94	\$85.96	\$88.02	\$90.14	\$92.30
54151S	Database Administrator - Senior/SME	\$106.96	\$109.52	\$112.15	\$114.84	\$117.60
54151S	Database Architect - Junior	\$63.20	\$64.72	\$66.27	\$67.86	\$69.49
54151S	Database Architect - Journeyman	\$84.27	\$86.29	\$88.36	\$90.48	\$92.65
54151S	Database Architect - Senior/SME	\$111.27	\$113.94	\$116.67	\$119.47	\$122.34
54151S	Information Security Analyst - Junior	\$63.20	\$64.72	\$66.27	\$67.86	\$69.49
54151S	Information Security Analyst - Journeyman	\$93.99	\$96.25	\$98.56	\$100.92	\$103.35
54151S	Information Security Analyst - Senior/SME	\$110.20	\$112.84	\$115.55	\$118.32	\$121.16
54151S	Program/Project Manager - Senior/SME	\$106.96	\$109.52	\$112.15	\$114.84	\$117.60
54151S	Technical Writer/Editor - Senior/SME	\$81.03	\$82.97	\$84.96	\$87.00	\$89.09
54151S	Network & Computer Systems Administrator - Junior	\$44.43	\$45.50	\$46.59	\$47.71	\$48.85
54151S	Network & Computer Systems Administrator - Journeyman	\$74.55	\$76.33	\$78.17	\$80.04	\$81.96
54151S	Network & Computer Systems Administrator - Senior/SME	\$100.47	\$102.89	\$105.36	\$107.88	\$110.47
54151S	Software Developer Application - Junior	\$61.58	\$63.06	\$64.57	\$66.12	\$67.71

54151S	Software Developer Application - Journeyman	\$81.03	\$82.97	\$84.96	\$87.00	\$89.09
54151S	Software Developer Application - Senior/SME	\$105.34	\$107.86	\$110.45	\$113.10	\$115.82
54151S	Software Developer-Systems Software - Junior	\$50.64	\$51.86	\$53.10	\$54.38	\$55.68
54151S	Software Developer-Systems Software - Journeyman	\$74.94	\$76.74	\$78.58	\$80.47	\$82.40
54151S	Software Developer-Systems Software - Senior/SME	\$112.95	\$115.66	\$118.44	\$121.28	\$124.19
54151S	Software Quality Assurance Engineer/Tester - Junior	\$53.70	\$54.99	\$56.31	\$57.66	\$59.04
54151S	Software Quality Assurance Engineer/Tester - Journeyman	\$86.29	\$88.36	\$90.48	\$92.65	\$94.87
54151S	Software Quality Assurance Engineer/Tester - Senior/SME	\$111.27	\$113.94	\$116.67	\$119.47	\$122.34
54151S	Telecommunications & Network Engineer Specialist - Junior	\$40.45	\$41.42	\$42.41	\$43.43	\$44.47
54151S	Telecommunications & Network Engineer Specialist - Journeyman	\$83.73	\$85.74	\$87.80	\$89.90	\$92.06
54151S	Telecommunications & Network Engineer Specialist - Senior/SME	\$116.72	\$119.52	\$122.39	\$125.33	\$128.33
54151S	Telecommunications & Network Equipment Installer/Repairer - Junior	\$35.65	\$36.51	\$37.38	\$38.28	\$39.20
54151S	Telecommunications & Network Equipment Installer/Repairer - Journeyman	\$43.76	\$44.81	\$45.88	\$46.98	\$48.11
54151S	Telecommunications & Network Equipment Installer/Repairer - Senior/SME	\$47.00	\$48.12	\$49.28	\$50.46	\$51.67
54151S	Web Administrator - Junior	\$55.10	\$56.42	\$57.78	\$59.16	\$60.58
54151S	Web Administrator - Journeyman	\$81.03	\$82.97	\$84.96	\$87.00	\$89.09
54151S	Web Administrator - Senior/SME	\$93.99	\$96.25	\$98.56	\$100.92	\$103.35
54151S	Web Developer - Junior	\$55.10	\$56.42	\$57.78	\$59.16	\$60.58
54151S	Web Developer - Journeyman	\$81.03	\$82.97	\$84.96	\$87.00	\$89.09
54151S	Web Developer - Senior/SME	\$93.99	\$96.25	\$98.56	\$100.92	\$103.35
54151S	Subject Matter Expert - Mid-level	\$81.03	\$82.97	\$84.96	\$87.00	\$89.09
54151S	Subject Matter Expert -Senior/SME	\$106.96	\$109.52	\$112.15	\$114.84	\$117.60
54151S	Call Center/Contact Trace Specialist - Junior	\$32.41	\$33.19	\$33.99	\$34.80	\$35.64
54151S	Call Center/Contact Trace Specialist - Journeyman	\$45.38	\$46.46	\$47.58	\$48.72	\$49.89
54151S	Call Center/Contact Trace Specialist - Senior/SME	\$58.34	\$59.74	\$61.17	\$62.64	\$64.15
54151S	Call Center/Contact Trace Manager - Senior/SME	\$71.30	\$73.02	\$74.77	\$76.56	\$78.40

Labor Category	Labor Category Description (250 words)	Minimum Education	Minimum Years of Experience
Computer Network Architect - Junior	Junior Level - Design and implement computer and information networks, such as local area networks (LAN), wide area networks (WAN), intranets, extranets, and other data communications networks. Perform network modeling, analysis, and planning. May also design network and computer security measures. May research and recommend network and data communications hardware and software.	Bachelors	6
Computer Network Architect- Journeyman	Journeyman Level - Design and implement computer and information networks, such as local area networks (LAN), wide area networks (WAN), intranets, extranets, and other data communications networks. Perform network modeling, analysis, and planning. May also design network and computer security measures. May research and recommend network and data communications hardware and software.	Bachelors	7
Computer Network Architect- Senior/SME	Senior/SME Level - Design and implement computer and information networks, such as local area networks (LAN), wide area networks (WAN), intranets, extranets, and other data communications networks. Perform network modeling, analysis, and planning. May also design network and computer security measures. May research and recommend network and data communications hardware and software.	Bachelors	10
Computer Systems Analyst- Junior	Junior Level - Analyze science, engineering, business, and other data processing problems to implement and improve computer systems. Analyze user requirements, procedures, and problems to automate or improve existing systems and review computer system capabilities, workflow, and scheduling limitations. May analyze or recommend commercially available software.	Bachelors	6

Computer Systems Analyst- Journeyman	Journeyman Level - Analyze science, engineering, business, and other data processing problems to implement and improve computer systems. Analyze user requirements, procedures, and problems to automate or improve existing systems and review computer system capabilities, workflow, and scheduling limitations. May analyze or recommend commercially available software.	Bachelors	7
Computer Systems Analyst - Senior/SME	Senior/SME Level - Analyze science, engineering, business, and other data processing problems to implement and improve computer systems. Analyze user requirements, procedures, and problems to automate or improve existing systems and review computer system capabilities, workflow, and scheduling limitations. May analyze or recommend commercially available software.	Bachelors	10
Computer Systems Engineer/Architect - Junior	Junior Level - Design and develop solutions to complex applications problems, system administration issues, or network concerns. Perform systems management and integration functions.	Bachelors	6
Computer Systems Engineer/Architect - Journeyman	Journeyman Level - Design and develop solutions to complex applications problems, system administration issues, or network concerns. Perform systems management and integration functions.	Bachelors	7
Computer Systems Engineer/Architect- Senior/SME	Senior/SME Level - Design and develop solutions to complex applications problems, system administration issues, or network concerns. Perform systems management and integration functions.	Bachelors	10
Customer Services Representative - Junior	Junior Level - Interact with customers to provide information in response to inquiries about products and services and to handle and resolve complaints.	Bachelors	6
Customer Services Representative - Journeyman	Journeyman Level - Interact with customers to provide information in response to inquiries about products and services and to handle and resolve complaints.	Bachelors	7
Customer Services Representative - Senior/SME	Senior/SME Level - Interact with customers to provide information in response to inquiries about products and services and to handle and resolve complaints.	Bachelors	10

Database Administrator - Junior	Junior Level - Administer, test, and implement computer databases, applying knowledge of database management systems. Coordinate changes to computer databases. May plan, coordinate, and implement security measures to safeguard computer databases.	Bachelors	6
Database Administrator - Journeyman	Journeyman Level - Administer, test, and implement computer databases, applying knowledge of database management systems. Coordinate changes to computer databases. May plan, coordinate, and implement security measures to safeguard computer databases.	Bachelors	7
Database Administrator - Senior/SME	Senior/SME Level - Administer, test, and implement computer databases, applying knowledge of database management systems. Coordinate changes to computer databases. May plan, coordinate, and implement security measures to safeguard computer databases.	Bachelors	10
Database Architect - Junior	Junior Level - Design strategies for enterprise database systems and set standards for operations, programming, and security. Design and construct large relational databases. Integrate new systems with existing warehouse structure and refine system performance and functionality.	Bachelors	6
Database Architect - Journeyman	Journeyman Level - Design strategies for enterprise database systems and set standards for operations, programming, and security. Design and construct large relational databases. Integrate new systems with existing warehouse structure and refine system performance and functionality.	Bachelors	7
Database Architect - Senior/SME	Senior/SME Level - Design strategies for enterprise database systems and set standards for operations, programming, and security. Design and construct large relational databases. Integrate new systems with existing warehouse structure and refine system performance and functionality.	Bachelors	10
Information Security Analyst - Junior	Junior Level - Plan, implement, upgrade, or monitor security measures for the protection of computer networks and information. May ensure appropriate security controls are in place that will safeguard digital files and vital electronic infrastructure. May respond to computer security breaches and viruses.	Bachelors	6

<p>Information Security Analyst - Journeyman</p>	<p>Journeyman Level - Plan, implement, upgrade, or monitor security measures for the protection of computer networks and information. May ensure appropriate security controls are in place that will safeguard digital files and vital electronic infrastructure. May respond to computer security breaches and viruses.</p>	<p>Bachelors</p>	<p>7</p>
<p>Information Security Analyst - Senior/SME</p>	<p>Senior/SME Level - Plan, implement, upgrade, or monitor security measures for the protection of computer networks and information. May ensure appropriate security controls are in place that will safeguard digital files and vital electronic infrastructure. May respond to computer security breaches and viruses.</p>	<p>Bachelors</p>	<p>10</p>
<p>Program/Project Manager - Senior/SME</p>	<p>Senior/SME Level - Plan, initiate, and manage wide range of projects. Lead and guide the work of technical staff. Serve as liaison between business and technical aspects of projects. Plan project stages and assess business implications for each stage. Monitor progress to assure deadlines, standards, and cost targets are met.</p>	<p>Bachelors</p>	<p>10</p>
<p>Technical Writer/Editor - Senior/SME</p>	<p>Senior/SME Level - Write technical materials, such as equipment manuals, appendices, or operating and maintenance instructions. Plan, coordinate, or edit content of material for publication. May review proposals and drafts for possible publication. May assist in layout work.</p>	<p>Bachelors</p>	<p>10</p>
<p>Network &amp; Computer Systems Administrator - Junior</p>	<p>Junior Level - Install, configure, and support an organization's local area network (LAN), wide area network (WAN), and Internet systems or a segment of a network system. Monitor network to ensure network availability to all system users and may perform necessary maintenance to support network availability. May monitor and test Web site performance to ensure Web sites operate correctly and without interruption. May administer network security measures.</p>	<p>Bachelors</p>	<p>6</p>

<p>Network &amp; Computer Systems Administrator - Journeyman</p>	<p>Journeyman Level - Install, configure, and support an organization's local area network (LAN), wide area network (WAN), and Internet systems or a segment of a network system. Monitor network to ensure network availability to all system users and may perform necessary maintenance to support network availability. May monitor and test Web site performance to ensure Web sites operate correctly and without interruption. May administer network security measures.</p>	<p>Bachelors</p>	<p>7</p>
<p>Network &amp; Computer Systems Administrator - Senior/SME</p>	<p>Senior/SME Level - Install, configure, and support an organization's local area network (LAN), wide area network (WAN), and Internet systems or a segment of a network system. Monitor network to ensure network availability to all system users and may perform necessary maintenance to support network availability. May monitor and test Web site performance to ensure Web sites operate correctly and without interruption. May administer network security measures.</p>	<p>Bachelors</p>	<p>10</p>
<p>Software Developer Application - Junior</p>	<p>Junior Level - Develop, create, and modify general computer applications software or specialized utility programs. Analyze user needs and develop software solutions. Design software or customize software for client use with the aim of optimizing operational efficiency. May analyze and design databases within an application area, working individually or coordinating database development as part of a team. May supervise computer programmers.</p>	<p>Bachelors</p>	<p>6</p>
<p>Software Developer Application - Journeyman</p>	<p>Journeyman Level - Develop, create, and modify general computer applications software or specialized utility programs. Analyze user needs and develop software solutions. Design software or customize software for client use with the aim of optimizing operational efficiency. May analyze and design databases within an application area, working individually or coordinating database development as part of a team. May supervise computer programmers.</p>	<p>Bachelors</p>	<p>7</p>

<p>Software Developer Application - Senior/SME</p>	<p>Senior/SME Level - Develop, create, and modify general computer applications software or specialized utility programs. Analyze user needs and develop software solutions. Design software or customize software for client use with the aim of optimizing operational efficiency. May analyze and design databases within an application area, working individually or coordinating database development as part of a team. May supervise computer programmers.</p>	<p>Bachelors</p>	<p>10</p>
<p>Software Developer-Systems Software - Junior</p>	<p>Junior Level - Research, design, develop, and test operating systems-level software, compilers, and network distribution software for medical, industrial, military, communications, aerospace, business, scientific, and general computing applications. Set operational specifications and formulate and analyze software requirements. May design embedded systems software. Apply principles and techniques of computer science, engineering, and mathematical analysis.</p>	<p>Bachelors</p>	<p>6</p>
<p>Software Developer-Systems Software - Journeyman</p>	<p>Journeyman Level - Research, design, develop, and test operating systems-level software, compilers, and network distribution software for medical, industrial, military, communications, aerospace, business, scientific, and general computing applications. Set operational specifications and formulate and analyze software requirements. May design embedded systems software. Apply principles and techniques of computer science, engineering, and mathematical analysis.</p>	<p>Bachelors</p>	<p>7</p>
<p>Software Developer-Systems Software - Senior/SME</p>	<p>Senior/SME Level - Research, design, develop, and test operating systems-level software, compilers, and network distribution software for medical, industrial, military, communications, aerospace, business, scientific, and general computing applications. Set operational specifications and formulate and analyze software requirements. May design embedded systems software. Apply principles and techniques of computer science, engineering, and mathematical analysis.</p>	<p>Bachelors</p>	<p>10</p>



Software Quality Assurance Engineer/Tester - Junior	Junior Level - Develop and execute software test plans in order to identify software problems and their causes.	Bachelors	6
Software Quality Assurance Engineer/Tester - Journeyman	Journeyman Level - Develop and execute software test plans in order to identify software problems and their causes.	Bachelors	7
Software Quality Assurance Engineer/Tester - Senior/SME	Senior/SME Level - Develop and execute software test plans in order to identify software problems and their causes.	Bachelors	10
Telecommunications & Network Engineer Specialist - Junior	Junior Level - Design or configure voice, video, and data communications systems. Supervise installation and post-installation service and maintenance.	Bachelors	6
Telecommunications & Network Engineer Specialist - Journeyman	Journeyman Level - Design or configure voice, video, and data communications systems. Supervise installation and post-installation service and maintenance.	Bachelors	7
Telecommunications & Network Engineer Specialist - Senior/SME	Senior/SME Level - Design or configure voice, video, and data communications systems. Supervise installation and post-installation service and maintenance.	Bachelors	10
Telecommunications & Network Equipment Installer/Repairer - Junior	Junior Level - Install, set-up, rearrange, or remove switching, distribution, routing, and dialing equipment used in central offices or headends. Service or repair telephone, cable television, Internet, and other communications equipment on customers' property. May install communications equipment or communications wiring in buildings.	Bachelors	6
Telecommunications & Network Equipment Installer/Repairer - Journeyman	Journeyman Level - Install, set-up, rearrange, or remove switching, distribution, routing, and dialing equipment used in central offices or headends. Service or repair telephone, cable television, Internet, and other communications equipment on customers' property. May install communications equipment or communications wiring in buildings.	Bachelors	7

Telecommunications & Network Equipment Installer/Repairer - Senior/SME	Senior/SME Level - Install, set-up, rearrange, or remove switching, distribution, routing, and dialing equipment used in central offices or headends. Service or repair telephone, cable television, Internet, and other communications equipment on customers' property. May install communications equipment or communications wiring in buildings.	Bachelors	10
Web Administrator - Junior	Junior Level - Manage web environment design, deployment, development and maintenance activities. Perform testing and quality assurance of web sites and web applications.	Bachelors	6
Web Administrator - Journeyman	Journeyman Level - Manage web environment design, deployment, development and maintenance activities. Perform testing and quality assurance of web sites and web applications.	Bachelors	7
Web Administrator - Senior/SME	Senior/SME Level - Manage web environment design, deployment, development and maintenance activities. Perform testing and quality assurance of web sites and web applications.	Bachelors	10
Web Developer - Junior	Junior Level - Design, create, and modify Web sites. Analyze user needs to implement Web site content, graphics, performance, and capacity. May integrate Web sites with other computer applications. May convert written, graphic, audio, and video components to compatible Web formats by using software designed to facilitate the creation of Web and multimedia content.	Bachelors	6
Web Developer - Journeyman	Journeyman Level - Design, create, and modify Web sites. Analyze user needs to implement Web site content, graphics, performance, and capacity. May integrate Web sites with other computer applications. May convert written, graphic, audio, and video components to compatible Web formats by using software designed to facilitate the creation of Web and multimedia content.	Bachelors	7

Web Developer - Senior/SME	Senior/SME Level - Design, create, and modify Web sites. Analyze user needs to implement Web site content, graphics, performance, and capacity. May integrate Web sites with other computer applications. May convert written, graphic, audio, and video components to compatible Web formats by using software designed to facilitate the creation of Web and multimedia content.	Bachelors	10
Subject Matter Expert - Mid-level	Mid-Level Level - A subject matter expert understands, articulates and implements best practices related to his area of expertise. Depending on the work environment, the subject matter expert may lead or be an active participant of a work-group with the need for specialized knowledge. The subject matter expert provides guidance on how his area of capability can resolve an organizational need and actively participates in all phases of the software development life cycle.	Bachelors	6
Subject Matter Expert -Senior/SME	Senior/SME Level - A subject matter expert understands, articulates and implements best practices related to his area of expertise. Depending on the work environment, the subject matter expert may lead or be an active participant of a work-group with the need for specialized knowledge. The subject matter expert provides guidance on how his area of capability can resolve an organizational need and actively participates in all phases of the software development life cycle.	Bachelors	7
Call Center/Contact Trace Specialist - Junior	Junior Level - Gather, analyze, compile and report information regarding infected individuals and their contacts over an infection incubation period in the call center environment. Investigate and track contacts and whereabouts of infected individuals. Work with relevant external organizations (health authorities, police, etc.).	Bachelors	6
Call Center/Contact Trace Specialist - Journeyman	Journeyman Level - Gather, analyze, compile and report information regarding infected individuals and their contacts over an infection incubation period in the call center environment. Investigate and track contacts and whereabouts of infected individuals. Work with relevant external organizations (health authorities, police, etc.).	Bachelors	7

Call Center/Contact Trace Specialist - Senior/SME	Senior/SME Level - Gather, analyze, compile and report information regarding infected individuals and their contacts over an infection incubation period in the call center environment. Investigate and track contacts and whereabouts of infected individuals. Work with relevant external organizations (health authorities, police, etc.).	Bachelors	10
Call Center/Contact Trace Manager - Senior/SME	Senior/SME Level - Gather, analyze, compile and report information regarding infected individuals and their contacts over an infection incubation period in the call center environment. Investigate and track contacts and whereabouts of infected individuals. Work with relevant external organizations (health authorities, police, etc.).	Bachelors	10

**Service Contract Labor Standards:** The Service Contract Labor Standards (SCLS), formerly known as the Service Contract Act (SCA), is applicable to this contract as it applies to the entire Multiple Award Schedule (MAS) and all services provided. While no specific labor categories have been identified as being subject to SCLS/SCA due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CRF 541.300), this contract still maintains the provisions and protections for SCLS/SCA eligible labor categories. If and / or when the contractor adds SCLS/SCA labor categories to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCLS/SCA matrix identifying the GSA labor category titles, the occupational code, SCLS/SCA labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract.