

PROFESSIONAL SERVICES

Rapid, Responsive, Highly Skilled Support



COMTek is a global provider of customized, mission-critical enterprise and carrier network solutions, offering a full spectrum of professional services to both the federal government and private industry.

Known for their world-class expertise in network architecture design, implementation, operation, and maintenance, COMTek has a team of highly trained, experienced professionals to support clients in every area of network operations and design, IT and telecommunications services.

In addition to our network design services, COMTek has the experience and expertise to assist customers with all of their system integration needs. We also provide customers with a Network Operations Center and Help Desk, software development services, and staff augmentation for on-site operations or off-site managed services.

What's more, COMTek's customers enjoy fast, responsive service, and competitive pricing from an organization that prides itself on longstanding customer relationships.

Take a Closer look at COMTek...

Proven Reliability: Consistent delivery of enterprise network and IT solutions to the Department of Defense, other critical government agencies, since 1990. 100% operational Guarantee, ISO 9001:2008 certified.

Fast, Flexible Delivery: Networks built, solutions delivered, services provided, in less time and at less cost than the competition.

Worldwide Service & Support: A network operations center (NOC), 24x7 Help Desk and nation-wide Break-Fix maintenance capability supported in over 2,500 locations.

Best-of-Breed Resources: Multi-vendor expertise, plus strategic partnerships with worldwide support capabilities.

One-Stop Shopping: Full life-cycle technology, operational and support services.

Nationwide Network Operation Center (NOC) & Help Desk support

Whether we are designing and installing a NOC at a customer's site or providing NOC services from COMTek's state-of-the-art NOC facility, we provide the most comprehensive remote systems and network monitoring, and Help Desk services to support optimal network performance.

COMTek has designed, installed, and staffed NOCs for service providers and enterprise customers, many of whom rely on their large-scale networks for national security and operational missions that demand the highest level of performance, reliability, and security.

Our Help Desk representatives take calls at all hours of the day or night, and if we can't solve the problem immediately over the phone or Internet, we dispatch a technician right away. We are always there to support your communications needs—fast and efficiently!

Oracle Software Development

COMTek develops enterprise applications to meet a company's specific needs and requirements. We support the entire Systems Development Lifecycle from project inception through system testing and deployment.

24/7 Operations & Maintenance

COMTek's team of technical support professionals manage network infrastructures including routers, hubs, switches, and cabling and provide a wide array of services essential to the smooth operation and reliability of your network including systems integration, account/system administration, security and access control, and system operations.

Whether we are maintaining your communications network, providing ongoing nationwide IT systems operations, delivering routine services such as telephone moves, adds, and changes (MACs), or repairing a hard drive at a remote location late at night, you get the support you need to operate at an optimal performance level.

System Integration

COMTek provides turn-key systems integration capabilities to enable customers to reap the benefits of cost reductions, increased flexibility, system security, and better performance through the consolidation of processes, applications, and systems that streamline communications and network performance.

Customers benefiting from COMTek Professional Services include:



US Department of State



US Department of the ARMY



US Nuclear Regulatory Commission



US Department of Defense



Prince William Health System

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