

# Company Backgrounder

*Industry Leading, Global  
Telecommunications Network  
Services Provider*

Communication Technologies, Inc. (COMTek), founded in 1990, is a privately held, global telecommunications services provider that owns its own network and specializes in delivering customized, mission-critical, enterprise network solutions, unsurpassed network professional services and comprehensive training support services to the Federal government and private industry.

## **COMTek's Value Proposition**

With 20 years of experience, COMTek has built a reputation for delivering secure, reliable provisioning, highly responsive service and innovative, customized solutions—quickly and cost effectively. What's more, COMTek has a world-wide operational presence, and notable recognition for its superior technical expertise, quality of service, and commitment to total customer satisfaction.

## **Mission-Critical Network Services**

COMTEK offers a robust telecommunications network and related services that provide organizations with reliable, secure, end-to-end connectivity worldwide. We offer an array of **Optical** services including **MPLS** and **Carrier Ethernet** services and **Internet Access** including broadband services, DSL, cable broadband and microwave access. COMTek is also a leader in the design, implementation, and maintenance of **Wireless** networks including Fixed Wireless, mesh, WiFi (carrier and enterprise) and the latest 3G/4G wireless technology.

## **Take a Closer look at COMTek...**

**Proven Reliability:** Consistent delivery of end-to-end global telecommunications solutions to the Department of Defense, other government agencies, and commercial firms since 1990. ISO 9001:2008 certification.

**Fast Turnarounds:** Solutions delivered, networks built, services provided in less time and at lower cost than the competition.

**24/7 Support:** A national network operations center (NOC), 24x7 Help Desk and nationwide Break-Fix maintenance capability supporting over 2,500 locations.

**Best-of-Breed Resources:** Multi-vendor expertise, plus strategic partnerships with worldwide support capabilities.

**Single-Source Solutions:** Full life-cycle technology, operational and support services.

## Unparalleled Professional Services

Known for their world-class expertise in architecture design, implementation, operation, and maintenance, COMTek has a team of highly trained, experienced professionals to support clients in every area of **Network Operations and Design, IT and Telecommunications Services.**

In addition to our superior network design services, COMTek provides enterprise **Systems Integration**, upgrades and migrations, **Oracle Software Development**, system/network **Operation and Maintenance, Network Security**, a 24/7 nationwide **Network Operations Center (NOC)** and **Help Desk.**

Whatever it's maintaining a communications network, providing ongoing nationwide IT systems operations, delivering routine services such as telephone moves, adds, and changes, or repairing a hard drive in a remote location, COMTek will provide the services needed to insure customer networks operate at optimal performance.

## Comprehensive Training Support Services

COMTek offers a wide range of training support services to the Federal government and private industry: **one-on-one, in the classroom, in the field, or over the Internet.** As one of the government's largest training support service providers, COMTek incorporates the most advanced methodologies, processes, and technologies into the delivery of training services customized to meet customers' needs and goals.

## QUICK FACTS:

**Founded:** 1990 by a Bell Labs senior scientist

**Ownership:** Privately held, veteran-owned, minority business supplier

**Business Focus:** Telecommunications Network & IT services, Enterprise Professional services, Training

**Size:** 1100 professional staff serving customers worldwide

**Headquarters:** Chantilly, VA

**Other Locations:** Newport News, VA

**Certifications:** ISO 9001:2008

## COMTek Supports Customers in the Delivery of Complex, enterprise Business Solutions

**US Department of State** — COMTek was responsible for the provisioning of world-wide telecommunications, including a range of sites with secure communications, circuit configuration management and 7/24/365 Help Desk support.

**US Department of the ARMY** — COMTek provides training support to the ARMY ROTC program including instruction, recruiting, retention, and training, in 277 colleges and universities nationwide.

**Military Postal Services Agency** — COMTek delivers a cost-effective, web-enabled, innovative IT platform to support the US ARMY mail delivery and operations overseas.

**City of Manassas (VA)** — COMTek deployed/operated the first city-wide Broadband Over Powerlines (BPL) network in the nation, provisioning broadband services over the City's electric system.

